



Code of Conduct Woodside Golf Course



#InsanelyOutrageous

office | 403.948.6717
proshop | 403.686.GOLF
525 Woodside Dr.
Airdrie, AB T4B 2C6

WoodsideGC.com • TheWoodsRestaurant.ca

The intention of this document is to establish clear and acceptable behavior expectations for Woodside golf Course members, guests and public user groups. It is not intended to restrict the rights of anyone but rather to ensure that all members, guests and public user groups can expect to be treated with respect while playing or working at Woodside Golf Course.

Infractions to the following Code of Conduct shall be assessed by the Director; however, Club staff is authorized to approach any person if proper behavior is not adhered to. The more serious infractions could result in cancellation of facility access or membership privileges, suspension of golf privileges at any time without refund or other disciplinary action as may be required. This includes conduct in the clubhouse, on the golf course, the driving range, driving golf carts and in dealings with golf staff. Woodside Golf Course requires that members are personally responsible for their conduct and the conduct of their guests in all matters involving the consumption of alcoholic beverages on the Club premises. Control measures are put in place by Woodside Golf Course to ensure the safety of members and guests, but at no time are to be regarded as a substitute for personal responsibility.

- Any conduct considered threatening or harassing or that could threaten the physical or emotional safety of the individual and or others shall not be tolerated.
- Woodside Golf Course shall not tolerate sexual harassment of any kind. Sexual harassment includes any conduct, comment, gesture or contact of a sexual nature that is likely to cause offence, humiliation or that is known or ought reasonably to be known to be unwelcome. Although the offender may not perceive their comments or actions to be discriminatory or unwelcome because the defender did not communicate their discomfort does not excuse the behavior.
- Inappropriate expressions of anger towards other members, guests or staff are not acceptable and foul or abusive language shall not be tolerated at anytime. Under no circumstances shall any members or guests abuse any employee verbally or otherwise. Any complaints about employees or the operation of the Club must be made in writing to Director of Operations, Chris McNicol. Verbal complaints will not be considered.
- Intoxication shall not be tolerated and anyone who exhibits behavior that would suggest the person is intoxicated will be refused service and anyone believed to have consumed alcohol not purchased from Woodside Golf Course shall be dealt with accordingly.
- Woodside Golf Course is bound by the legislation of the Alberta Gaming and Liquor Commission, members and guests must abide by the provisions outlined by this organization. Failure to do so will not be tolerated.
- Any conduct that could result in damage to the property of Woodside Golf Course is unacceptable. As is conduct that negatively impacts partnerships or business relationships that Woodside has created in the operation of the golf course.

Any member, guest or public player who believes that he or she, or his or her guest, have been offended by refusal of service by staff, or action taken by an employee, should not take issue with the staff member. Any grievance should be placed in writing before the Director of Operations at info@woodsidegc.com